



Level 2 Award in
Understanding General
Window Hardware
and Window Hinges

Qualification
Specification

610/7599/1
AwardUGWHWHL226

June
2026

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1. ABBE

1.1 Introduction

ABBE, the Awarding Body for the Built Environment, is a forward-thinking organisation that offers a range of qualifications, benefits and support.

ABBE is regulated by Ofqual for the delivery of a range of qualifications. Our qualifications are nationally recognised helping learners to achieve their full potential and ambitions.

The full range of qualifications can be found on our website at www.abbqa.co.uk

1.2 Mission Statement

Our Values - Quality through Standards: Our aim is to provide a high-quality experience by building a strong community of mutual support and trust. We can use our collective talents to build meaningful partnerships to help us all to achieve our goals. ABBE is a recognised Awarding Organisation with strong professional integrity.

Our Vision: Is that every learner is confident, successful and has the opportunity to achieve their full potential.

Our Mission: ABBE Educates, inspires and empowers learners

1.3 Qualification Specification

The aim of this specification is to provide learners and centres with information about the content of this qualification. This specification is a live document and, as such, will be updated when required.

1.4 Enquiries

Any enquiries relating to this qualification should be addressed to:

ABBE

Birmingham City University

Curzon Building

4 Cardigan Street

Birmingham

B4 7BD

Tel: 0121 331 5174

Email: abbeenquiries@bcu.ac.uk

Website: www.abbqa.co.uk



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2. Qualification Information

2.1 Qualification Purpose

This qualification is designed to provide learners with the essential knowledge and understanding of the core competencies of General Window Hardware and Window Hinges. It aims to develop a strong foundational awareness of key principles, practices, and/or standards that are present in the field. By completing this qualification, learners will be equipped to apply their understanding in a range of contexts.

2.2 Who could take this Qualification?

This qualification is for individuals working in, or preparing to work in, customer service roles who wish to strengthen their knowledge and understanding of the core competencies of General Window Hardware and Window Hinges. Learners wishing to take this qualification must have completed the 6 core units of the ABBE Level 2 Certificate in Core Competencies: Understanding Building Hardware. This qualification is also suitable for learners looking to build confidence in applying key principles and improve their knowledge when interacting with customers and supports those seeking to enhance their professional skills, progress within their current role, or pursue further opportunities related to General Window Hardware and Window Hinges.

2.3 Qualification Number

ABBE Level 2 Award in Understanding General Window Hardware and Window Hinges: 610/7599/1

2.4 Qualification Level

This qualification has been listed on the Regulated Qualifications Framework (RQF) at: Level 2

2.5 Total Qualification Time

This qualification is allocated Total Qualification Time (TQT) this includes Guided Learning (GL) expressed in hours, which indicates the number of hours of supervised or directed study time and assessment. Credit has also been allocated to this qualification.

- The Total Qualification Time (TQT) for this qualification is: 39 hours
- Guided Learning (GL) for this qualification is: 7 hours
- Credit Value: 4 credits

2.6 Age ranges

Pre 16	No
16-18	Yes
18+	Yes
19+	Yes



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2.7 Structure of the Qualification

To achieve this qualification, learners must achieve 1 mandatory unit.

Mandatory Units				
Unit No.	URN	Unit Name	Credit Value	Level
1	A/652/1940	General Window Hardware and Window Hinges	4	2

2.8 Grading

This qualification is: Pass/Fail.



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3. Qualification Unit(s)

Unit 1 – General Window Hardware and Window Hinges

Unit reference Number: A/652/1940

Level: 2

Credit: 4

GLH: 7

Learning outcomes:

1. Know the basic window configurations and materials
2. Know the different types of window hardware
3. Understand the basic functions of a window
4. Understand the purpose of a Friction Hinge
5. Understand the different types and functions of Friction Hinges
6. Know the different parts and sizes of a Friction Hinge
7. Understand Friction Hinge selection criteria and associated terminology
8. Understand the purpose of a casement Window Handle
9. Know the different parts, sizes and types of casement Window Handle
10. Understand the different types of Handle function
11. Understand Handle selection criteria and associated terminology
12. Understand the purpose of a Window Lock
13. Know the different parts, sizes and types of Window Lock
14. Understand the different types of Window Lock function
15. Understand Window Lock selection criteria and associated terminology
16. Understand the purpose of a window restrictor
17. Know the different sizes and types of restrictors
18. Understand the different types of restrictor function
19. Understand restrictor selection criteria and associated terminology
20. Understand the purpose of a hinge protector
21. Understand the different parts, sizes and types of hinge protector
22. Understand the different hinge protector functions
23. Understand hinge protector selection criteria and associated terminology
24. Understand the purpose of a Spring Balance



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25. Know the different types of Spring Balances

26. Know the different Spring Balance variants



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